Membership Management



Did you know?

Tools and resources to support your National Scout Organization's (NSO) implementation of a Membership Management System are available on the Growth Service platform.

A Membership Management System will:



Measure the impact of
Scouting in your
community and continuous
improvements to your
NSO's
programme.



Strengthen the capacity of NSOs in Good
Governance principles.



Capture data on membership and fee collection



Generate data and statistics to inform key decisions and shape the future of your NSO.

There are two main tools that will help with starting, updating and implementing a Membership Management System:



1. <u>Membership Management System template</u>

This resource enables NSOs to identify and record their desired requirements using the Membership Management Software. It should be used alongside the <u>Membership Management System Toolkit.</u>

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MEMBERSHIP
MANAGEMENT
SYSTEM TOOLKIT



2. The <u>Membership Management System</u> <u>Toolkit</u> will enable your NSO to:



Learn about the standard requirements for an NSO.



Identify existing third party software or web tools on membership management.



Develop a feature matrix that supports a better understanding of how existing tools compare against standard requirements.

Request a Service for "in person" support: https://services.scout.org/service/13